

## Notification Exercise - Questions and Group Responses

## Focus Group Meeting – May 6, 2013

- 1. Who are we reaching?
  - a. Past Participants, people whom have contributed in some form previously.
    - Task force members
    - Landowners- residents, businesses
    - Land use committees members
    - Technical experts (for example, architects)
    - Developers and agents
  - b. Organization Members Civic Associations, Landuse Committees, and Interests groups, those who are already informed, etc.
  - c. Adjacent property owners that are directly affected. Those that are aware by notices or posted signs.
  - d. Upper middle class homeowners without kids
  - e. Newspapers, such as the Patch
  - f. Home Owners Associations (HOAs)
  - g. Supervisor Newsletter readers
  - h. Individually active participants
  - i. Current residents
  - j. Disproportionately white
- 2. Who are we not reaching but should?
  - a. Adjoining Neighbors who are not aware of the action
  - b. Organizations focusing on the future (ex. Affordable housing groups)
  - c. Parents- PTA, School Groups
  - d. Those who do not use phone or email; but use social media, for example Twitter
  - e. Ethnic Groups for whom English is not their first language ( How this impacts them ) and immigrant communities
  - f. Those whom work in the evenings
  - g. Renters and transient residents
  - h. Fewer younger people
  - i. Non land-use focused groups
  - j. Business Groups (Chamber of Commerce, Urban Land Institute, Homebuilders, etc.)

- 3. How can we reach them?
  - a. Need to identify community leaders who can easily distribute information
  - b. Use Church Groups:
    - i. Pros: Larger Groups, Widely Dispersed Newsletter.
    - ii. Cons: Hard to Identify those groups, Funding issues
  - c. Contact Local Chambers of Commerce:
    - i. Pros: Smaller businesses, Shopping Center Management can reach out to many businesses; EDA could be a resource
    - ii. Cons: Ties up staff resources and moves them away from other tasks, and it can be hard to identify these groups.
  - d. Contact HOA's:
    - i. Pros: Large Net Group
    - ii. Cons: Incomplete list of HOA's, data could be old and out of date.
  - e. Contact PTAs or other school-based groups
  - f. Hold Morning Meetings (Before Work): Open the process up to a different clientele.
  - g. Begin with early organization: This will allow staff to reach out to group leaders (i.e. Citizen Association's, Civic Groups, Landuse Committee's, etc.)
    - i. Pros: "Missionary type program"
    - ii. Cons: Additional Pressure on Staff
  - h. Utilize Countywide, District, or HOA LocalNewsletters, e.g., Virginia Newsletters' (The Fairfax Newsletter)
    - i. Pros: Already have a set list; may be comprehensive
    - ii. Cons: Could become junk mail, which would be ineffective, expensive
    - iii. Condensed lists of topics (Executive Summary)
  - i. Use local newspapers
  - j. Post larger signs
  - k. Mail announcement with water bills or other type of mailing
    - i. Pros: Comprehensive
    - ii. Cons: Expensive
  - I. Contact Elks Club, Kiwanis Club, Lions Club
  - m. Contact District Councils and land use committees, especially former members of past Area Plans Review task forces can contact via email; newspaper
  - n. Utilize County listserv for Plan amendments and rezonings
  - o. Establish web presence (project website) and use social media
  - Put information at section in public library materials relevant to task force members/ projects
  - q. Set guidelines for task force composition and operation